

**VOIP Phone** 

Model: XL-IP

**User Manual** 







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# XL-IP User Manual

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# 1 Introduction

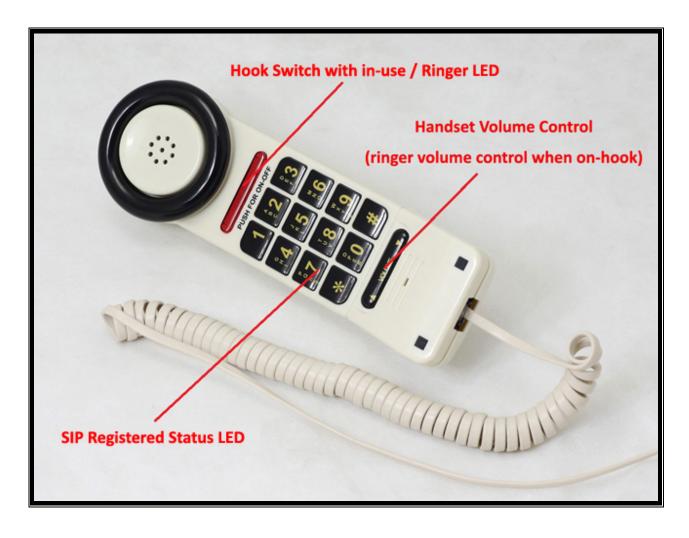
Before using the SIPPhone, some configurations are required to make the IP Phone work properly. The manual will illustrate how to configure the ip phone via web page

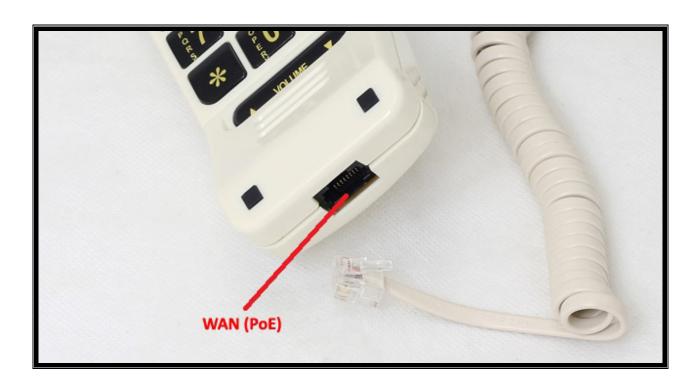
# 1.1 Hardware Overview

One RJ-45 Networking interfaces for WAN port which supports 10/100Mps Fast Ethernet. The default setting of WAN port is a DHCPclient.

One LEDthat combine functions of ringer and message-waiting and one in-use LED.

The power is only supplied by switch hubs with POE(Power over Ethernet). There is no any jack for external power adaptor.







# 1.2 Software Overview

Network Protocol	Codec
<ul> <li>SIP 2 (RFC3261)</li> <li>IP/TCP/UDP/RTP/SNTP</li> <li>DHCPClient/PPPoE Client/PPTP Client</li> <li>HTTP Server</li> <li>DNS Client</li> <li>LLDP</li> </ul>	<ul> <li>G711 aLaw</li> <li>G711 uLaw</li> <li>G722</li> <li>G723</li> <li>G729</li> <li>iLBC</li> </ul>
Voice Quality	Tone
<ul> <li>Comfortable noise generator</li> <li>Voice Activity Detector</li> <li>Voice QoS</li> <li>SIPQoS</li> <li>Jitter Buffer</li> </ul>	<ul> <li>Ring Tone</li> <li>350Hz/440Hz Dial Tone</li> <li>400Hz Dial Tone</li> <li>Busy Tone</li> </ul>
Phone Function	Call Function
<ul> <li>Speeddial key</li> <li>Volume Adjustment</li> <li>8 types of ringing melody</li> <li>Do Not Disturb</li> <li>Schedule Alarm</li> </ul>	<ul> <li>Call Hold</li> <li>Call Mute</li> <li>Call Waiting</li> <li>Call Forward</li> </ul>
IP Assignment	DTMF
Static IP     DHCP     PPPoE  NAT Traversal	RFC2833     Inband     SIPInfo  Firmware Upgrade
STUN	. •
• SIUN	<ul> <li>TFIP</li> <li>FIP</li> <li>HTTP</li> <li>Local Computer</li> </ul>
SIP Server	Configuration
<ul><li>Up to six SIPaccount</li><li>Outbound Proxy</li></ul>	Web Browser

# 2 Setup the IP Phone system by using Web Browser

Before configure the IP Phone, Firstly user should press the keys "123\*#" keys of IP phone in order to obtain the IP address which is assigned from a DHCP server.

# 2.1 Login

Pleaseinput the default username and password into the blank fields. The default username of administrator is **superuser**,thedefault password is **123456**. Thenclick the Login button to login the SIPPhone.



# 2.2 System Information

After login the web page, user can see the system information such as model name and firmware version.

In addition, there is a function list in the left hand side. Usercan use mouse to click the function to setup and configure the IP phone.



# 2.3 Phone Settings

Phone Settings contains Call Forward, SNTP Settings, Volume Settings, Melody Settings, DND Settings, Dial Plan, Call Waiting Settings and Alarm Settings.

# 2.3.1 Call Forward

# 2.3.1.1 All Forward

All incoming call will be forward to the number that is filled. Pleaseinput the name in the name field and the phone number or IP address in the URLfield.

# 2.3.1.2 Busy Forward

New incoming call will be forwarded to the number that user chose while user is online.

# 2.3.1.3 No Answer Forward

User can have incoming calls answered by another phone whenever the IP phone is unanswered after several secondsof ring. How long the call will be forwarded is determined by the No Answer Fwd Time Out. Parameter range is from 5 seconds 30 seconds.

If user wants to disable previous forward settings, choose "Disable" from the drop-down combo box. After finishing the setting, pleaseclick "Apply" button.

Forward Settings	
You could set the forward r	number of your phone in this page.
Forward Type	All Forward  Disable
All Fwd No.	All Forward Busy Forward No Answer Forward
Busy Fwd No. No Answer Fwd No.	110 122 102 102 102 102 102 102 102 102
	(5. 20)
No Answer Fwd Time Out	5 (5~30 sec)
	Apply Reset

# 2.3.2 SNTPSettings

User can enable SNTPSetting to synchronize the time from an outside Time Server to the IP Phone. Since all time sources over Internet supply GMT time only, user should also set suitable Time Zone from the drop-down combo box. Also, user can disable SNTP and input time to the fields of Local Time manually. Please click the "Apply" button after finishing.

# SNTP Settings

SNTP	O Disa	able 🥯 E	nable			
SNTP Server	time.wi	ndows.co	m			
Time Zone	(GMT	+08:00) Be	eijing,Chor	ngqing,Ho	ong Kong,l	Manila,Perth,Singapore,Taipei,Urumq 📑
Local Time	2011	: 01	: 01	00	: 00	(Year:Month:Day Hour:Min)

# 2.3.3 Volume Settings

User can setup Handset Volume, Speaker Volume and Ringer Volume here. The higher number is set, the louder output user get. Pleaseclick the "Apply" Button after finishing.

# Volume Settings You could set the volume of your phone in this page. Handset Output 3 (1~7) Speaker Output 1 (1~7) Ringer Volume 2 (1~7)

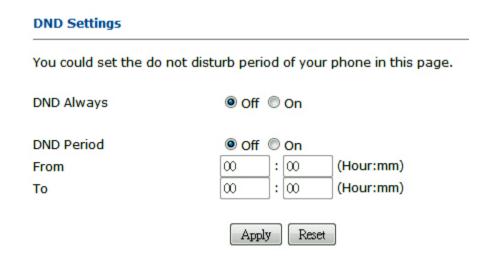
# 2.3.4 Melody Settings

User can select one of melodies from Ringer Type for ringing tone of incoming call. Pleaseclickthe "Apply" button after finishing.



# 2.3.5 DNDSettings

User can setup Do Not Disturb either from a period of time or always on. Callers will hear busy ring tone while one of DND Settings is enabled. Pleaseclick the "Apply" button after finishing.



# 2.3.6 Dial Plan

# 2.3.6.1 Replace Rule

The Dial Plan function provides basic dial number replacement or drop rule. Maximum 4 rules user can apply at a same time. The rules will only be effective when matching digits are located at the beginning of dialed numbers.

Examplefor operation of "replace number by":

Digits for matching	Operation	Digits for operation
852	replace number by	1234

When user presses85291234567 on the keypad, the IP Phone will send out 123491234567

Examplefor operation of "drop number":

Digits for matching	Operation	Digits for operation
0050	Drop number	

When user presses 005091234567 on the keypad, the IP Phone will send out 91234567.

# 2.3.6.2 Dial Now

If user wants to dial some digits at once without waiting for timeout, please input the digits into the field of "Dial Now".

User can set more than one rule in the field by adding "+", e.g. \*xx+#xx+11x+xxxxxxxx. If the number dialed matches the rule "\*xx", e.g. "\*11", "\*1123". "\*11" will be automatically dial out at once no matter there are more digits followed by "\*11".

# 2.3.6.3 Auto Dial Time

The Auto Dial Time instructs IP phone to treat input is completed and send out a call after how many seconds without pressing keypad.

# 2.3.6.4 Use Pound Key (#) As Send Key

User can enable the pound key (#) as an end signal. It instructs the IP Phone dial out the numbers at once by pressing pound key. For example, 91234567#.

# 2.3.6.5 Use Asterisk Key(\*) For IP Dialing

User can enable the asterisk key (\*) as a dot-decimal notation of IP address. After user enabled it, user can direct input IP address by keypad.

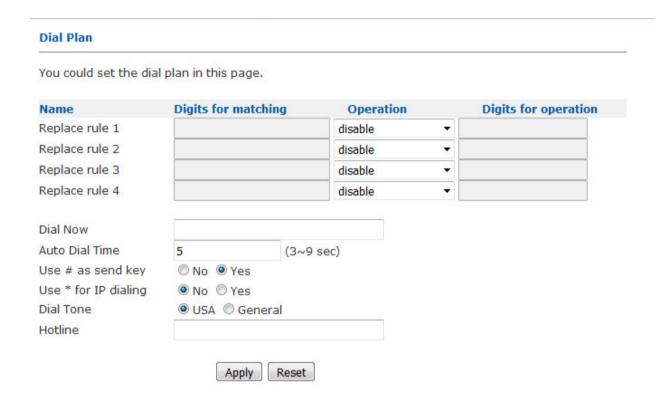
# 2.3.6.6 Dial Tone

For the Dial Tone option, default is dual tone 350Hz/440Hz, it is a standard of North American. The "General" one is 400Hz, it is suitable in Japan and China.

Pleaseclickthe "Apply" button after finishing.

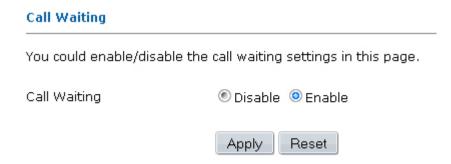
# 2.3.6.7 Hotline

When Hotline function is enabled, the hotline number will be dialed after 2 seconds if there is no action from caller after off-hook or the outgoing call number is invalid.



# 2.3.7 Call Waiting Settings

User can enable or disable the call waiting function. Pleaseclick the "Apply" button after finishing.



# 2.3.8 Alarm Settings

User can let the IP phone ring as an alarm at dedicated time schedule. Pleasedick the "Apply" button after finishing.

Alarm Settings	
You could set the alarm time	e in this page.
Alarm	● Off ⊚ On
Alarm Time	09 : 00 (Hour:mm)
Current Time:	2012-2-29 14:01
	Apply

# 2.4 Network

In Network page, user can configure all the network settings and check the network status of IP phone.

# 2.4.1 WAN Settings

Let user configure all parameters for WAN port. You can set a fixed IP address for the WAN port or configure it to obtain the IP address through either DHCP client or PPPoE. Youmust choose one of IP Mode which is suitable to your current network environment.

# 2.4.1.1 Fixed IP Settings

User should input the IP address, the net mask and default gateway which are suitable to current network into the fields.

# 2.4.1.2 DHCPSettings

When DHCPis set, IP Phone acts as a DHCPclient and obtains all TCP/IPparameters from DHCPserver. IP Phone will automatically restart if it cannot connect to any DHCPserver within 10 minutes.

# 2.4.1.3 PPPoE Settings

Simply input the username of PPPoEaccount into the field of ID and the password into the field of Password.Both of them are provided by service provider of user.

# 2.4.1.4 DNS

User can manually input the IP address of Primary DNS server and Secondary DNS server, or set automatically obtain them from DHCPserver. In general practice, IP address of DNSservers will be automatically assigned in both DHCPand PPPoEmode.

# 2.4.1.5 Vendor

In some cases, the vendor parameter must be submitted to PPPoEservice provider during login. Should user enable it or not please refer to the user manual that provided by service provider.

WAN Settings		
You could configure the WA	N settings in this page.	
IP Mode	Fixed  ● DHCP  ● PPPoE	
FixedIP Settings		
IP Address	192.168.204.66	
Net Mask	255.255.255.0	
Default GW	192.168.204.10	
PPPoE Settings		
ID		
Password		
DNS		
Auto DNS Enable	Off  ○ On	
Primary DNS	168.95.1.1	
Second DNS	168.95.1.2	
Vendor		
Vendor Enable	Off  ○ On	
Vendor		

# 2416 CurrentStatus

It shows the current status of connection, and the current information such as IP address, Netmask, Gateway, MAC address, IP address of Primary DNS and Secondary DNS.

Pleaseclickthe "Apply" button after finishing.



# 2.4.2 VLAN Settings

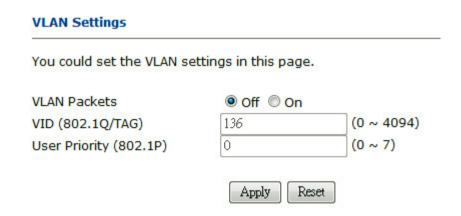
User can create independent logical networks within a physical network by deploying VLANenvironment.

# 2.4.2.1 VID (802.1Q/TAG)

If user enable VLAN Packet, VLAN ID/VLAN TAG should be given for inserting into packet header in order to classify the packets belong to Virtual Local Area Network..

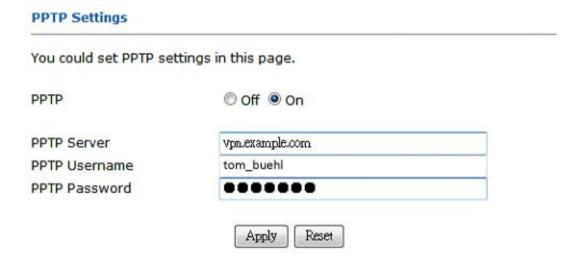
# 2.4.2.2 User Priority (802.1P)

User can set the frame priority level for different classesof network traffic. Values are from 0 (best effort) to 7 (the highest). The smaller number is set, the lower priority is set.



# 2.4.3 PPTP Settings

To connect remote VPNserver by point-to-point tunneling protocol. After connected, the subnet of IP phone is equal to the network of remote VPNserver. The IP phone becomes a member of remote network. All data traffic between remote server and IP phone will be encrypted. To enable the PPTPconnection, user should input the user name and password of VPN account of remote server. Please click the "Apply" button after finishing. If the WAN is connected by using PPPoE, user can only obtain the IP address that assigned by PPTPserver by pressing "\*\*47#" while the IP Phone is idle.



# 2.4.3 LLDPSettings

To enable or disable Link Layer Discovery Protocol.



# 2.5 SIP Settings

In order to let SIPphone work properly, user should setup SIPService Domain, SIP Port, Codec, Codec ID, DTMF, STUNserver and others. Some information of them user should obtain from SIPservice provider.

# 2.5.1 Service Domain

User can setup total six SIPaccounts for receiving inbound calls and use the first realm for outbound call.

# 2.5.1.1 Use Service

To enable or disable the realm.

# 2.5.1.2 User Number

Extension number or telephone number of SIPaccount.

# 2.5.1.3 Authorized Name

Username of SIPaccount

# 2.5.1.4 Password

Password of SIPaccount

# 2.5.1.5 Proxy IP

IP address of Proxy Server that enables SIP connection to SIP domain. If there is no real proxy server between IP phone and domain, please input the IP address of domain into this field.

# 2.5.1.6 Domain

IP address of domain who is the service provider for SIPservice or PBXserver that SIP phone will connect to.

# 2.5.1.7 Outbound Proxy

IP address of Proxy Server that enables outbound call. If there is no additional server for outbound call, user can leave it blank or fill the IP address of domain.

# 2.5.1.8 Standby Proxy

IP address of Standby Proxy Server. Standby means if primary server cannot be connected or registered within 1 minute by whatever reason, IP phone will automatically connect to the standby server.

# 2.5.1.9 Standby Domain

Similar to Standby Proxy, it is the IP address of domain which will be standby if primary domain cannot be connected or registered.

# 2.5.1.10 Standby Outgoing Proxy

Similar to Standby Proxy, it is the IP address of outgoing proxy which will be standby for outgoing call.

# 2.5.1.11 SIP Expire Time

How long SIPphone is expired and should renew the registration status.

# 2.5.1.12 Status

Showregistration status of this realm.

Pleaseclickthe "Apply" button after finishing.

# Service Domain Settings

You could set information of service domains in this page.

First Realm		
Use Service	Enable ▼	
User Number	1002	
Authorized Name	1002	
Password	••••	
Proxy IP	172.16.0.2	
Domain	172.16.0.2	
Outbound Proxy	172.16.0.2	
Standby Proxy	172.16.0.4	
Standby Domain	172.16.0.4	
Standby Outgoing Proxy	172.16.0.4	
SIP Expire Time	300	(20~65535)
Status	Register	

# 2.5.2 Port Settings

To change the port for SIPand RTPconnection.

# 2.5.2.1 SIP Port

Default is 5060, user can change to any port number from 100 to 65535

# 2.5.2.2 RTPPort

Usually from 10000 to 20000, default is 20000, user can change to any port number from 100 to 65535.

Pleaseclickthe "Apply" button after finishing.

# Port Settings You could set the port number in this page. SIP Port 5060 $(100 \sim 65535)$ RTP Port 20000 $(100 \sim 65535)$ Apply Reset

# 2.5.3 Codec Settings

# 2.5.3.1 Codec Priority

Setting for priority of preferred codecs. If first one is unsupported by domain, the second one will be automatically used and so on.

# 2.5.3.2 RTPPacket Length

To set the millisecond of RTPPacketLength for both codec G711 and G729.

# 2.5.3.3 iLBC 15K2

To enable or disable ILBCdeploys 15k2 rate.

# 2.5.3.4 G7235.3K

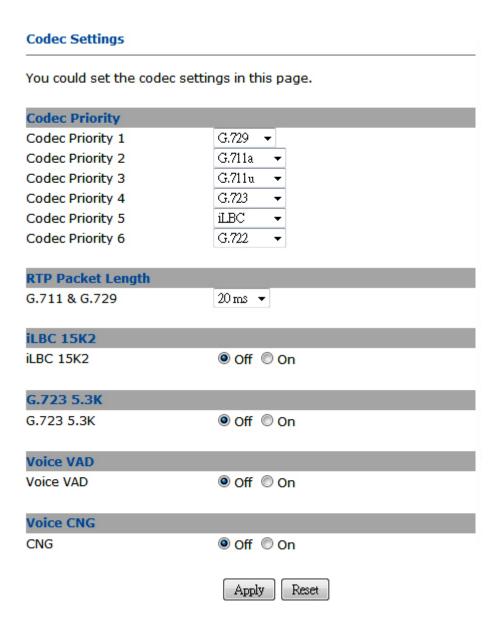
To enable or disable G723 deploys 5.3K rate.

# 2.5.3.5 Voice VAD

To enable or disable Voice Activation Detection.

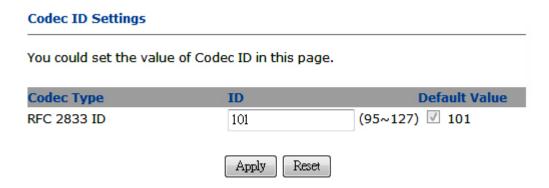
# 2.5.3.6 Voice CNG

To enable or disable Comfort Noise Generator.



# 2.5.4 Codec ID Settings

To change RFC2833event ID. When SIPphone communicate with other SIPdevice, if the codec ID that other SIPdevice deployed is non-standard, problem will occur. User can adjust the codec ID of SIPphone from default to a matching one. Pleaseclick the "Apply" button after finishing.



# 2.5.5 DTMFSettings

There are three common standards of DTMF, RFC2833, Inband and SIP Info. User should consult to service provider which one is correct and suitable to setting. Pleaseclick the "Apply" button after finishing.

DTMF Settings		
You could set the DTM	settings in this pag	ge.
DTMF		3 ◎ Inband_DTMF ◎ Send_DTMF_SIP_Info
Delay Time	100	(60 ~ 300 msec)
	Apply	Reset

# 2.5.6 STUN Settings

If SIPphone is behind NAT, user should use a STUNserver which is outside current local network, to translate the IP address from the private to public. Setup of STUNserver allows SIPphone connect to SIPservice provider outside current local network. There are some STUNservers which are free of charge over internet. The famous one is stun.xten.com. Please click the "Apply" button after finishing.

# STUN Settings

You could set the IP of STUN server in this page.

Tod could set the IP of STON	server in this page.	
STUN	● Off © On	
STUN Server	stun.xten.com	
STUN Port	3478	(100 ~ 65535)
	Apply Reset	

# 2.5.7 Other Settings

# 2.5.7.1 Voice QoS (Diff-Serv)

Voice Quality of Service allows user set the priority of voice packet passthrough the router or firewall which connects to Internet. The higher value is set, the higher priority it gets.

# 2.5.7.2 SIP QoS (Diff-Serv)

SIPQuality of Service allows user set the priority of SIPpacket passthrough the router or firewall which connects to Internet. The higher value is set, the higher priority it gets.

# 2.5.7.3 Send Keep Alive Packet

Keeping send UDP packets from SIP phone to domain or any other device that SIP phone connected to, in order to keep the transmission between two devices alive.

# 2.5.7.4 Keep Alive Period

Time interval that SIPphone sends packet to domain.

# 2.5.7.5 Jitter Buffer Max

Maximum millisecond for Jitter Buffer to discard delay packets.

# 2.5.7.6 AnonymousCall Rejection

Reject any inbound call which does not submit a caller ID.

# 2.5.7.7 Subscribefor MWI

Subscribe Message Waiting Indicator function from server in according with standard RFC3842. If there is a voice message for registered extension, WMI LED will keep on lighting until message is listened.

# 2.5.7.8 SessionSwitch

To enable / disable Session Switch Feature which is based on Generalized Multiprotocal Label Switch (RFC4208)Subscribe

# 2.5.7.9 Session Time

To set minimum SessionTime for SessionSwitch.

# 2.5.7.10 Support 100rel

To enable / disable the module that provides management of Reliability of Provisional Responses.

# 2.5.7.11 Support Update Method

To enable / disable the update request for session.

# 2.5.7.12 Rport

To enable / disable support for response-port parameter in header (RFC3581).

# 2.5.7.10 Use TelURL

To enable / disable URLfor telephone call (RFC2806)

Apply

Reset

### Other Settings You could set other settings in this page. Voice QoS (Diff-Serv) 40 $(0 \sim 63)$ SIP QoS (Diff-Serv) $(0 \sim 63)$ 40 Send Keep Alives Packet Off On Keep Alives Period 60 $(15 \sim 250 \text{ sec})$ Jitter Buffer Max (70~250 ms) 150 Anonymous Call Rejection Off On Off On Subscribe for MWI Disable 🔻 Session Switch Session Time (Min=90s) 1800 Support 100rel Disable -Support Update Method Disable -Rport Enable -Use Tel URI Disable -

# 2.6 Others

User can configure the IP Phone by config file in XML format and store systemlog of IP phone to a remote server.

# 2.6.1 Auto Config

To configure the IP phone by config file via local PC, tftp, ftp or http server. User should input IP address of Config Server, Path, Username and Password. To update the config file from server to IP phone, please click "Update" button. To upload the config file from IP phone to server, please click "Upload" button. If update the IP phone from config file in PC, just browse the location of config file in PCand click "Apply" button. The default name of config file that can be recognized is "config.xml".

# 2.6.1.1 Auto Configuration

To choose one of config method.

# 2.6.1.2 ConfigSever

The IP address of either HTTPor FTP/TFTPserver.

# 2.6.1.3 HTTPFile Path

The exact path of config file in HTTPserver.

# 2.6.1.4 FTPUsername

Username of FTPaccount.

# 2.6.1.5 FTP Password

Password of FTPaccount.

# 2616 FTPFile Path

The exact path of config file in FTPor TFTPserver.

# 2.6.1.7 Download XML

After input all required information, user can download the config file from server by right click the button of "Download XML". For Firefox user, choose "Save Link As". For Internet Explorer user, choose "Save Target As".

### 2618 Name of configfile with MAC address

IP Phone can be configured by different config file. It lets administrator more easily to managea group of IP Phoneswith individual setting. If the name of config file in HTTP, FTPor TFTPserver is exact the MAC address of IP Phone, for example, MAC address of IP Phone is 2e:2e:d3:9d:31:72, name of config file is 2e2ed39d3172.xml, user can update the configuration by only clicking "Update" button. IP Phone will follow previous saved setting in the Auto Config page to seek for the config file which is totally matched to its MACaddress and then update itself.

# **Auto Configuration Settings** You could enable/disable the auto configuration settings in this page. Auto Configuration off © tftp © ftp © http Exp. 60.35.187.30 Config Server HTTP File Path Exp. /download/ FTP Username anonymous FTP Password FTP File Path Exp. /file/load Update Upload Reset Local PC Browse... Apply Download XML

### 262 **Advanced Settings**

User can write system log of IP phone to a remote Log Server with syslogd running. Pleaseinput the IP address of Log Server, then click "Apply" button.

(The right mouse button click on the download button, select 'save target as ')

You could change adva	anced settings in this page.
Syslog Server	● Off ○ On
Server Address	
Server Port	49494

# 2.7 Update

# 2.7.1 Auto Update

The IP phone will automatically update it's firmware by checkingthe firmware version via TFTP,FTPorHTTPafter rebooting. If the number of version file is larger than current version, IP phone will download the update file and upgrade itself. Otherwise, it will do nothing. The update procedure will take about several minutes, please make sure power supply to IP phone won't be interrupted during update.

# 2.7.1.1 UpgradeMode

To choose one of upgrade method.

# 2.7.1.2 Upgrade Addr

The IP address of either HTTPor FTP/TFTPserver.

# 2.7.1.3 FTPUser

Username of FTPaccount.

# 2.7.1.4 FTP Password

Password of FTPaccount.

# 2.7.1.5 Update File

The name of firmware file in remote server.

# 2.7.1.6 FTPFile Path

The exact path of firmware file in TFTPor FTPserver.

# 2.7.1.7 HTTPFile Path

The exact path of firmware file in HTTPserver.

# **Auto Update**

You must set parameter for Auto Update in this page.

Upgrade Mode	● off  ○ ftp  ○ tftp  ○ http	
Upgrade Addr	192.168.18.200	
Ftp User	anonymous	
Ftp Pwd		
Update File	JX840-0906090.tar.bz2	
FTP File Path		Exp. /download/
HTTP File Path		
	Apply Reset	

# 2.7.2 Update System

To manually update the firmware of IP phone via TFTP,FTP,HTTPorlocal PC.If update the IP phone from firmware file in PC,just browse the location of firmware file in PCand click "Apply" button.

# 2.7.2.1 UpgradeMode

To choose one of upgrade method.

# 2.7.2.2 UpgradeAddr

The IP address of either HTTPor FTP/TFTPserver.

# **2.7.2.3** FTPUser

Username of FTPaccount.

# 2.7.2.4 FTPPwd

Password of FTPaccount.

# 2.7.2.5 Update File

The name of firmware file in remote server.

# 2.7.2.6 FTPFile Path

The exact path of firmware file in TFTPor FTPserver.

# 2.7.2.7 HTTPFile Path

The exact path of firmware file in HTTPserver

# **Update System**

You can update sytem in this page. Upgrade Mode ftp tftp http 192.168.18.200 Upgrade Addr Ftp User anonymous Ftp Pwd Update File JX840-0906090.tar.bz2 Exp. /download/ FTP File Path HTTP File Path Apply Reset Local PC Browse... Apply

# 2.7.3 Default Settings

To restore the default setting. Pleaseclick "Apply" button after finishing.

# **Restore Default Settings**

You could click the restore button to restore the factory settings.

Restore default settings: Reboot

# 2.8 System Auth

To change the user name and password of Super User.

System Authority			
You could change the logi	n password in this page.		
Super User PWD Confirm Password	•••••		
	Apply Reset		

# 2.9 Save Change

Some config items should be saved and the IP phone should be rebooted until the setting takes effect. Once user click the link of "Save Change", a page with "Reboot" button will appear to remind user reboot the IP phone.

# You have to save changes to effect them. Reboot

# Optional Accessories for Use with the XL-IP Telephone

(not included and sold separately)

# 1. Bed-Rail Clip



# 2. Bed-RailHolder-Sitson Table Top or Mount to Bedrail



# 3. Wall Clip-Wall Mountable Telephone Holder



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